

## User Details

## Mailbox:

rctest@process.nz

## Created:

Temporarily Unavailable

## Usage:

Temporarily Unavailable

## Service:

Hosted Email

## Status

Online

## Locked

No

## Send/Receive

Online

## Password

Valid

## Inbound (Secure IMAP):

secure.emailsrvr.com  
(Port 993)

## Outbound (Secure SMTP):

secure.emailsrvr.com  
(Ports 465 or 587)

## Webmail:

webmail.emailsrvr.com

## Postmaster:

postmaster.emailsrvr.com

## System Status Page:

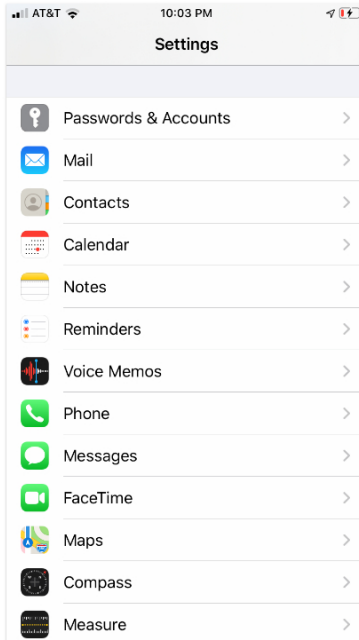
status.emailsrvr.com

Dashboard / Configure / iOS: iPhone (iOS 14 and later - IMAP)

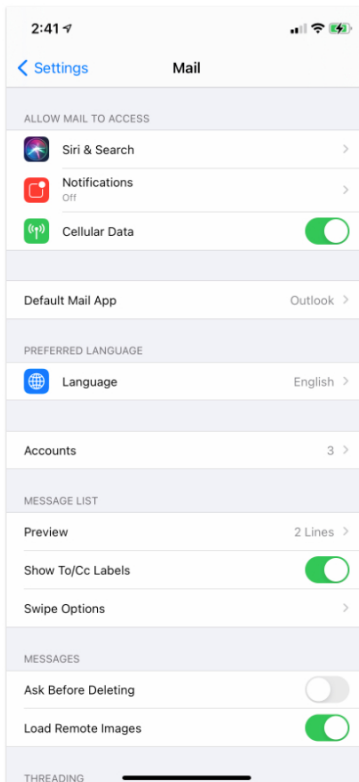
## iOS: iPhone (iOS 14 and later - IMAP)

This article will assist you in setting up your iPhone with your Hosted Email mailbox. This article assumes that you have iOS 13 installed. If you have an older version, the screenshots below may not align exactly. We recommend running the latest version of iOS. This will ensure your phone has the latest features and security patches.

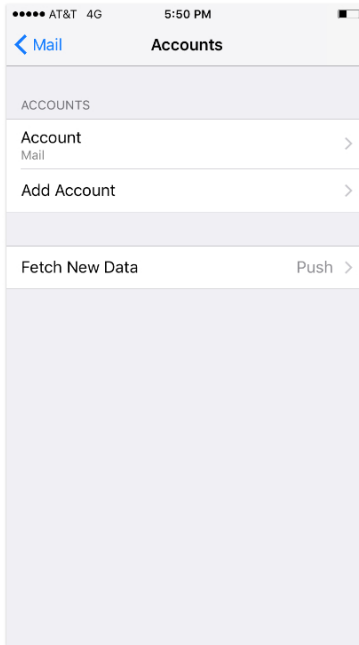
1. On the home screen, tap the **Settings** icon.
2. Within Settings, scroll down and tap **Mail**



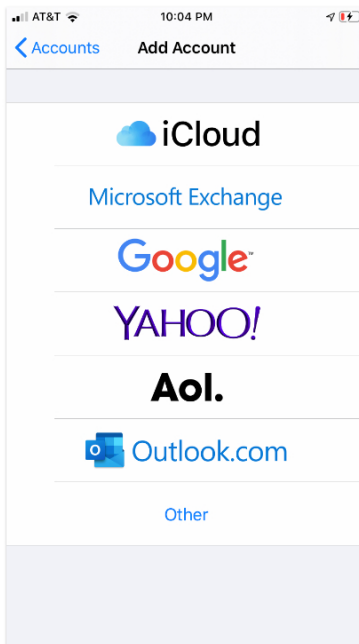
3. Tap **Accounts**



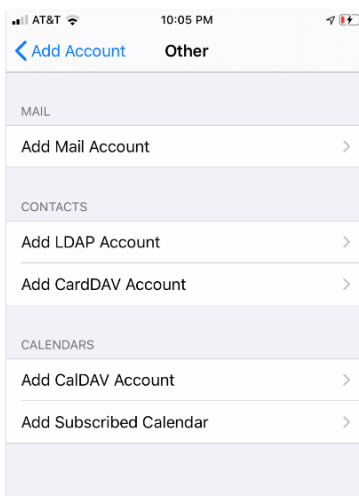
4. Tap Add Account

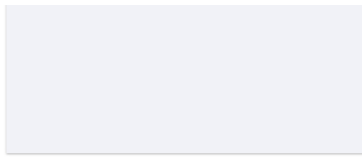


5. Tap Other, at the bottom



6. Tap Add Mail Account





7. The next screen will ask for basic account information:

**Name:** Your first and last name  
**Email:** rstest@process.nz  
**Password:** Your mailbox password  
**Description:** Anything you'd like!

8. Tap Next

9. Make sure **IMAP** is selected

Enter the following server details:

**Name:** Your first and last name  
**Email:** rstest@process.nz  
**Description:** Should already be prefilled from last section  
**Password:** Your mailbox password

**Incoming Server Settings**

**Host Name:** secure.emailsrvr.com  
**User Name:** rstest@process.nz  
**Password:** Your mailbox password

**Outgoing Server Settings**

**Host Name:** secure.emailsrvr.com  
**User Name:** rstest@process.nz  
**Password:** Your mailbox password

**Note:** Even though it says optional, they are **NOT** optional. If you skip these fields, you will **NOT** be able to send out email.

Password	
OUTGOING MAIL SERVER	
Host Name	secure.emailsrvr.com
User Name	rstest@process.nz
Password	

10. Tap Next

**Authentication failed?** Click me for tips!

11. Select the desired settings and tap Save

Next, we are configuring your iPhone to sync your various IMAP folders and prevent duplicate folders from showing up. We call this Folder Mapping; below are the steps to do so.

1. Within the **Mail** settings window, select the account that you just added.
2. Under **IMAP**, tap **Account**

3. Within the account settings, select **Advanced** at the bottom

IMAP ACCOUNT INFORMATION	
Name	
Email	rstest@process.nz
Description	
INCOMING MAIL SERVER	
Host Name	secure.emailsrvr.com
User Name	rstest@process.nz
Password	
OUTGOING MAIL SERVER	
SMTP	secure.emailsrvr.com >
Advanced	>

4. Under MAILBOX BEHAVIORS, select Sent Mailbox

Account Advanced	
MAILBOX BEHAVIORS	
Drafts Mailbox	Drafts >
Sent Mailbox	>
Deleted Mailbox	>
Archive Mailbox	Archive >
MOVE DISCARDED MESSAGES INTO:	
Deleted Mailbox	✓
Archive Mailbox	
DELETED MESSAGES	
Remove	After one week >
INCOMING SETTINGS	
Use SSL	<input checked="" type="checkbox"/>

5. Select the appropriate folder under ON THE SERVER.

Advanced	
ON MY IPHONE	
Sent	
ON THE SERVER	
Inbox	
Drafts	
Sent	✓
spam	
Trash	

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6. Now repeat the previous step for **Deleted Mailbox**.

Ignore the **Archive Mailbox**, it won't be used.

7. Last step! Make sure **Deleted Mailbox** is selected under **MOVE DISCARDED MESSAGES INTO**. This will ensure deleted messages go to the Deleted Mailbox folder.

8. **Now you're done!** Go back to the home screen and launch the Mail app. Your email should appear within a few minutes, depending on the amount of items to sync.

**Note:** If you have a large mailbox, it may take several minutes before email appears. Please wait at least 15 minutes before troubleshooting.

Don't forget about your other devices! [Click here](#) to set up a computer, tablet, or phone.

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Was this article helpful?

